

Collections Price List

Top Debt collection

As per 1 June 2014

National collections

Basic agreement

This agreement offers you access to Intrum's worldwide (national & international) collection services for the term of your Trends Top XL subscription. You shall have 24-hour access to Intrum Web for the entry, consultation and communication of the status of your cases.

Price for national collections in the out of court stage (businesses and consumers)

Unlimited term for cases¹

National and international collections: subscription € 0

Collections from businesses		Collections from consumers	
National cases		National cases	
Customer online entry	€ 20	Customer online entry	€ 20
Manual entry	€ 50	Manual entry	€ 50
Commission	0 %*	Commission	0 %*

¹ This term refers to the period from the invoice due date until the day you register the case with Intrum.

Special terms and conditions :

- *A 0% commission for national cases applies if your general terms and conditions of sale provide 18% compensation with a € 75 minimum and a 12% conventional interest per year. In that case Intrum's fee is covered by the charges and interests only and you receive the collected principal. If your terms of payment exceed the above-mentioned conditions, Intrum shall apply your terms of payment. In that case Intrum's fee is again covered by the charges and interests only and you receive the collected principal.
- **For national collections from businesses:** if your terms of payment are less than 18% with a € 75 minimum and a 12% conventional interest or if you do not have any terms of payment, Intrum shall automatically apply compensation of 18% with a € 75 minimum and a 12% conventional interest per year. In this case Intrum's fee is again covered by the charges and interests only and you shall receive the collected principal.
- **For national collections from consumers:** if your terms of payment are less than 18% with a € 75 minimum and a 12% conventional interest or if you do not have any terms of payment, Intrum's fee shall be a commission of 15% of the total amount actually collected.
- If one, several or all collections of a current case are revoked, a repayment plan is agreed directly with the debtor, an amicable settlement is reached or Intrum's further collection activities are made impossible, a cancellation fee is payable that is equal to the fee agreed for the full collection of the case.
- If your Trends Top XL subscription is terminated, current business shall be handled further according to this agreement, but you can no longer submit any new cases at this special rate.

Debt surveillance rates (businesses and consumers) (optional)

Debt surveillance is always free of charge. Intrum provides all the monies received based on a 50/50 distribution system.

Prices for national collections in the legal action stage (businesses and consumers) (optional)

- Complete recovery: (according to judgement) 20% commission -
Partial recovery: 20% commission
- No recovery in case of a negative judgement: actual costs
- No recovery in case of a positive judgement: limited costs according to the table below

Amount to be collected €	249.99	250 - 369.99	370 - 619.99	620 - 1239.99	1240 - 1859.99	1860 - 2499.99	> 2500
Maximum cost €	383	433	444	525	571	633	808

- Before Intrum suggests starting the legal action stage, it performs legal screening at a charge of € 35.
- The total cost is based on the legal costs and is therefore subject to small changes.
- In case of disputed receivables, the legal costs are charged in duplicate in accordance with the law.

International collections

Prices for international collections in the out of court stage (businesses and consumers)

International cases	
Customer online entry	€ 50
Manual entry	€ 65
Commission (inside EU)	19 %
Commission (outside EU)	33 %

Other costs, such as bank charges for international transfers, address verification and the local agent surcharge, are charged to the customer without any additional charges.

If the debtor fails to pay anything during the out of court stage of international collection, Intrum shall under no circumstances charge you with any other costs.

Prices for international collections in the legal action stage (businesses and consumers)

Here you shall be charged the actual costs. The estimated actual costs are communicated for each case at the end of the out of court process. You can then decide yourself whether to go ahead with a legal procedure.

Certificate

(in case of partial or no collection) (optional)

Free

Inspection of the general conditions payment terms (optional)

Free

Intrum Web initiation workshop (optional)

Free

- If these special terms and conditions are in conflict with the Intrum general conditions, the special terms and conditions take precedence. However, the other provisions of the Intrum general conditions shall remain applicable without any prejudice.
- All prices shown are excluding VAT.